



# Venture Reference Guide

## Venture General Policy Types

- **VGAL – Limited Policy. No Identification, TX DL, TX ID, Matricula, International License, Out of State License.**
  - **VGAS – Standard/Superior Policy. Texas Driver’s License Only Accepted, Partial Permissive Use Policy for Liability Only.**
- 
- 1, 2, 3 and 6 month policies available.
  - Pictures and inspection form are required for all physical coverage. If not uploaded policy will be subject to cancellation.
  - To be eligible for physical damage coverage, vehicle must be 20 years or newer, liability vehicle must be 40 years or newer.
  - On a 6-month policy, the first payment is due 20 days after binding, then it is due every 30 days after.
  - Vehicles 2015 and newer are considered unacceptable for comp/coll coverage.
  - No felonies accepted with in the past 2 years, no more than one in 10 years.
  - Driver with International License will be checked for criminal data and can face cancelation for unacceptable driver.
  - No DWI or DUI accepted with in the past 2 years, or more than one in 10 years.
  - Salvage titles will pay 50% of ACV and are only eligible for liability.
  - Flat cancellations must be received within 24 hours of the inception date to be honored, even on the weekends.
  - Payment reversals must be received the same day of the payment date to be considered for processing.

### Customer Service/Underwriting

Phone:  
(972)346-1016 or (855)480-3755

Fax:  
(855) 480-3756

Email:  
[Underwriting@venturega.com](mailto:Underwriting@venturega.com)  
[UW@UWVGA.com](mailto:UW@UWVGA.com)

### Claims

Phone:  
(972)346-1016 or (855)480-3755

Fax:  
(888) 284-1508

Email:  
[Claims@venturega.com](mailto:Claims@venturega.com)  
[Claims@clvga.com](mailto:Claims@clvga.com)

### Marketing

Phone:  
(972) 346-1012

Fax:  
(512) 212-3221

Email:  
[Marketing@venturega.com](mailto:Marketing@venturega.com)

### Venture General, LLC

P.O. Box 1970, Marble Falls, Texas 78654  
[Venturega.com](http://Venturega.com)

#### **WARNING:**

**A NAMED DRIVER POLICY DOES NOT PROVIDE COVERAGE FOR INDIVIDUALS RESIDING IN THE HOUSEHOLD THAT ARE NOT NAMED ON THE POLICY.**